

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

PATENT APPLICATION  
ATTORNEY DOCKET NO. 200309365-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): **Sherif Yacoub**

Confirmation No.: **2032**

Application No.: **10/699,264**

Examiner: **Phan, Joseph T.**

Filing Date: **October 30, 2003**

Group Art Unit: **2614**

Title: **SYSTEM AND METHOD FOR CALL CENTER DIALOG MANAGEMENT**

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**PETITION FOR EXTENSION OF TIME**

*a Notice of Appeal*

In an Office Action mailed on December 11, 2008, on the above-identified U.S. Patent application, a shortened statutory period of 2 months was set for response. In accordance with 37 CFR 1.136(a), applicant(s) hereby request(s) a:

one month       two month       three month       four month

time extension so that the period to the Office Action expires on March 11, 2009.

Authorization to charge the fee required by 37 CFR 1.17 to Deposit Account 08-2025 appears in the enclosed transmittal letter. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees.

**PAYMENT MADE USING EFS-WEB**

Respectfully submitted,

Sherif Yacoub

By:

*Manisha Chakrabarti*

Manisha Chakrabarti

Attorney/Agent for Applicant(s)

Reg No. : **41,665**

Date : **March 11, 2009**

Telephone : **(630) 355-3376**

I hereby certify that this document is being transmitted to the Patent and Trademark Office via electronic filing.

*Manisha Chakrabarti*

Date of Transmission: **March 11, 2009**